

# Messages from Maryhill

A Newsletter for Maryhill Manor Families

October, 2007

**GREETINGS!** We've had some lovely Autumn weather in the last few days! It is a beautiful time of year! Our residents have been enjoying getting outside while the weather stays nice. They've recently gone on outings to Sheldon Beef and Ale, Sami V's Chophouse, the Corner Café in Enderlin, the Rusty Spur in Fort Ransom, and Country Junction to do a little looking and shopping! It's fun to get a change of scenery and some fresh air! Our Memory Walk fundraiser for the Alzheimer's Association on September 15<sup>th</sup> went well and we raised \$2,157 for them! Thank you to any of you who helped support this effort. Alzheimer's is an awful disease that affects many people in our area. We give special thanks to Steve and Cindy Mark and their family for serving as our honorary chairs for this year's walk. Steve's mother, Violet, was a victim of Alzheimer's disease for many years. Our sympathy goes out to them as Violet succumbed to this disease and died on Wednesday, September 26<sup>th</sup>, eleven days after the Memory Walk. I will always have warm memories of Violet and her wonderful smile and generous hugs! Blessings to you....Nancy Farnham, Administrator

## AN HONOR: Maryhill Receives My InnerView award

I received a letter last week from My InnerView, the national company that does the resident, family, and employee surveys that many of you received in June. This company does surveys for nursing homes across the United States. I am very pleased to share the letter with you and thank you again for your support and confidence in the care we provide. Here is the letter from My InnerView:

“September 25, 2007

Dear Administrator,

This letter serves as formal notice that your facility has been awarded My InnerView's *Excellence in Action* award, recognizing your commitment to continuous quality improvement. You have demonstrated world-class performance excellence and have made quality a priority to better serve your customers' needs.

My InnerView's *Excellence In Action* award honors those nursing homes that achieve high levels of excellence in overall facility quality as demonstrated through receiving an AHCA Quality Award or by having overall resident and family satisfaction levels fall within the top 10% of My InnerView's customer database. Your facility's overall satisfaction levels fell within the top 5% of our database this year. Congratulations on your accomplishment.

In honor of this achievement, we will be sending a plaque to your facility to recognize your accomplishment. Only 380 nursing homes out of 16,000 throughout the country are receiving My InnerView's *Excellence in Action* award this year. Congratulations again on this fine distinction.

As always, we look forward to working with you to continuously improve the quality of care and life that your residents, families, staff and community receive. If there is anything we can do to help you continue your success, feel free to contact us.

Sincerely,

Brad Shiverick

Chief Quality Officer”





## *In Our Memories*

Our sympathy to the family and friends of Cleo Thompson and Violet Mark who were part of our Maryhill family and have recently died. We treasure our memories of them and pray that God will be with their families at this time of loss. We will remember them...

*Cleo Thompson*     1924-2007  
*Violet Mark*        1922-2007

## **For Your Calendars...Feel Free to Join Us Anytime:**

- October 12<sup>th</sup> – Auxiliary Pie Day, 1:30-3:30
- October 17<sup>th</sup> – 1:00 – Trinity Lutheran Church birthday party
- October 18<sup>th</sup> - 1:00 Irene and the Valleyaires entertain for the birthday bash
- October 25<sup>th</sup> – 1:00 Glenn Douglas entertains
- October 31<sup>st</sup> – HAPPY HALLOWEEN!



**PIE and SANDWICH DAY**  
**Friday, Oct. 12<sup>th</sup>**  
**1:30-3:30p.m.**  
**Homemade by the Auxiliary**  
**JOIN US!**

## **Thank You for Your Generous Donations:**

- \*From Joel and Lynette Schmitz in memory of Evan Mueller
- \*From Agnes Ourenhagen
- \*From Lynette Schmitz in memory of Cleo Thompson
- \*From Darlene Mark in memory of Cleo Thompson

## **A Way to Recognize a Caregiver:**

The ND Long Term Care Association sponsors a Caregiver Award every year. They use this award as a way to honor and recognize people across the state who make a difference in the lives of nursing home residents. Nominations can be submitted by nursing home residents or their families. Nursing home staff members from any department can be nominated and, in addition to the award given to one caregiver, ALL people who are nominated are recognized in a booklet the Association puts together each year. Nominations must be submitted to the Association office by February 15<sup>th</sup>. If you would like to nominate someone for this recognition, you can pick up nomination forms at Maryhill Manor or by calling the NDLTCA office at 701-222-0660. Thank you.



**Maryhill Manor**  
Sponsored by Sisters of Mary of the Presentation  
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