

Messages from Maryhill

A Newsletter for Maryhill Manor Families

July, 2010

GREETINGS! Summer – yippee! ☺ What a great time of year to get outside to enjoy the sunshine and a change of scenery and routine. Some of the June outings enjoyed by Maryhill residents included a trip to Rutland, an afternoon at Wendy & Bruce Flatt’s home, and the Enderlin Fine Art Association’s performance of “Guys and Dolls” at the City Auditorium. We’ve kept the grill busy, too, preparing burgers and hot dogs for picnic meals for all to enjoy. Summertime -- ahhhh! *** Please take special note of the information on the back of this newsletter about the “My InnerView” surveys that will be showing up in your mailbox soon. We’d appreciate your feedback and hope you will take a few minutes to complete the survey for us. Thank you!
Peace and Joy ...Nancy Farnham, Administrator

For Your Calendars...Join Us Anytime

July 4th – Picnic!

July 15th – Glenn Douglas entertains at 1:30p.m.

July 29th – Irene and the ValleyAires Birthday Bash at 1:30p.m.

Church Service Information:

Ecumenical protestant church services Tuesdays at 2:00. Local ministers officiate at these services:

July 6th – Pastor Terry Monson July 13th – Pastor Frank Dobos

July 20th – Pastor David Carlson July 27th – Pastor David Isaacson

Catholic Mass every Thursday at 9:30am officiated by Monsignor Pilon.

EDUCATION CORNER: Advance Directives

Maryhill Manor has a policy regarding Advance Directives/Healthcare Directives for several reasons. The policy’s purpose is to preserve the inherent dignity of the human person, promote a person’s right to self-determination (autonomy) regarding health care decisions when they become incapacitated, and preserve a person’s right to accept or to refuse medical treatment that is no longer a benefit or has become a burden. Following is our policy. POLICY: Every competent adult has the right and responsibility to make the decisions relating to their own health care, including the decision to have health care provided, withheld or withdrawn and/or to make an organ/tissue donation at the time of death. Maryhill Manor will provide information to all adult residents upon admission regarding these rights.

Maryhill Manor does not condone, authorize, approve or participate in mercy killing (euthanasia) or permit an affirmative or deliberate act or omission to end life, other than to allow the natural process of dying.

Maryhill will follow the Advance Directive policy within the laws of North Dakota (ND Century Code 23-06.5) and the *Ethical and Religious Directives for Catholic Health Care Services*. This means that Maryhill may refuse to comply with a resident’s wishes with respect to the withholding or withdrawal of nutrition and hydration or the extent to which a resident request may involve the intentional or apparent hastening of death other than by way of the natural process of dying.

Residents may inform Maryhill of their wishes via an Advance Directive/Healthcare Directive or by indicating a Code Level, directing staff as to what actions to take should the resident experience a cardiac and/or respiratory arrest. If a Code Level and/or Advance Directive decision is not made by the resident or their agent, the resident will automatically be considered a Full Code until otherwise indicated by the appropriate individual(s).

Maryhill will not discriminate against a resident based on whether or not the individual has issued an Advance Directive.

Withholding and withdrawing treatments, nutrition and/or hydration according to the resident/agent wishes with the practitioner’s consent will be honored by this facility within the guidance of the *Ethical and Religious Directive for Catholic Health Care Services* pertaining to end of life decisions.

If Maryhill has a conflict with a specific resident’s Advance Directive, Maryhill will inform the resident and/or their agent and take all reasonable steps to transfer the resident to another health care practitioner or facility who will comply with the individual’s wishes and specified directive (NDCC 23-06.5-09(2)).

Dear Family Member or Representative,

We are committed to providing excellent care and service. My InnerView, an independent outside resource, has been commissioned to conduct a satisfaction survey of our residents, families and other involved individuals. We are asking for your assistance in completing the short survey, designed to give us feedback on levels of satisfaction with the care and service we provide.

Your input will help us in two very important ways. It will help us identify opportunities for improvement, and it will also help us to identify areas in which our staff members have achieved excellence in the care and service they deliver.

Watch your mail for this envelope!

The envelope will contain the survey from My InnerView.

IMPORTANT INFORMATION:

1. It will take only a few minutes of your time to complete the survey.
2. Your responses are confidential. Surveys are processed by My InnerView and they prepare a summary report for us. This report does not include any information that can be linked to individual responses.
3. There is a form for written comments. If you choose to submit comments, the form will be shared with us. It is not necessary for you to identify yourself on the survey or comment form.

We strive for excellence, and we need your input so that we can continue to improve in areas that are important to you.

We ask that you take the time to complete the survey and return it to My InnerView in the postage-paid envelope provided. Please return the survey by the date posted on the survey. We appreciate your help.

For more information about this survey, go to www.myinnerview.com/satisfaction

Thank you for taking the time to complete the survey and give us your input!

Sincerely,

*Nancy Farnham, CEO
Administrator*



Maryhill Manor

Sponsored by Sisters of Mary of the Presentation
110 Hillcrest Drive, Enderlin, ND 58027